

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.4 Customers who cancel or discontinue the Company's Service or any of the qualifying services, and/or features as required in these Nationwide Calling Services optional calling plans, as described in this Tariff in Section 3.4.3 (AE), shall forfeit eligibility for rates under this Service. The rates described in Section 4.4.3 (AG) will apply. Customers who fail to maintain the minimum feature/service requirements for their Nationwide Calling Services optional calling plan and does not select an alternative optional calling plan, the Customer will be moved to Fallback and the rates as described in Section 4.4.3 (AG) will apply. T

If the Customer uses a Nationwide Calling Services optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of any Nationwide Calling Services optional calling plan, the Company may move the Customer to Fallback and the rates described in Section 4.4.3 (AG) of this Tariff will apply. T

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.d JustCallSM 300 Standard (formerly known as JustCallSM 200 Standard)¹

T

i. In addition to the requirements in Section 3.4.3(AE) .2 and Section 3.4.3(AE) .3 of this Tariff, Customers subscribing to this Service must have previously subscribed to long distance Services of the Company and have cancelled that Service.

T

ii. For a MRC, the Customer receives a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.d of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

.e JustCallSM 400 Standard¹

T

i. In addition to the requirements in Section 3.4.3(AE) .2 and Section 3.4.3(AE) .3 of this Tariff, Customers subscribing to this Service must have previously subscribed to long distance Services of the Company and have cancelled that Service.

T

ii. For a MRC, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.e of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.f JustCallSM Standard II¹

T

See section 4.4.3 (AE).5.f of this Tariff for rates and charges.

T

D

.g JustCallSM 100 Standard II (formerly known as JustCallSM 60 Standard II)¹

T

i. In addition to the requirements in Section 3.4.3(AE) .2 and Section 3.4.3(AE) .3 of this Tariff, Customers subscribing to this Service must have previously subscribed to long distance Services of the Company and have cancelled that Service.

T

ii. For a MRC, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.g of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

.h JustCallSM 300 Standard II (formerly known as JustCallSM 200 Standard II)¹

T

i. In addition to the requirements in Section 3.4.3(AE) .2 and Section 3.4.3(AE) .3 of this Tariff, Customers subscribing to this Service must have previously subscribed to long distance Services of the Company and cancelled that Service.

T

ii. For a MRC, the Customer receives a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.h of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.i JustCallSM 400 Standard II¹ T

i. In addition to the requirements in Section 3.4.3(AE) .2 and Section 3.4.3(AE) .3 of this Tariff, Customers subscribing to this Service must have previously subscribed to long distance Services of the Company and have cancelled that Service. T

ii. For a MRC, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.i of this Tariff for the MRC and per minute rate after the block of time has been used. T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.j AT&T ONE RATE[®] 3 Cents Preferred formerly known as T
JustCallSM 3 Cents Preferred T

In addition to the requirements in Section 3.4.3 (AE).2 and
3.4.3 (AE).3 of this Tariff, Customers or Applicants
subscribing AT&T ONE RATE[®] 3 Cents Preferred must (a) T
have previously subscribed to local dial tone service from the T
Company or an Affiliate of the Company and have cancelled T
that service, or (b) have previously subscribed to long distance
Service from the Company and have cancelled that Service, or
(c) be a current local telephone customer within the Company T
or an Affiliate of the Company 's local territory that is now T
moving its dial tone service from a competitor to the local
Company or an Affiliate of the Company. See section 4.4.3 T
(AE).5.j of this Tariff for rates and charges. T

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.k AT&T ONE RATE[®] 7 Cents Preferred formerly known as T
JustCallSM 7 Cents Preferred T

In addition to the requirements in Section 3.4.3 (AE).2 and
3.4.3 (AE).3 of this Tariff, Customers or Applicants
subscribing to AT&T ONE RATE[®] 7 Cents Preferred must (a) T
have previously subscribed to local dial tone service from an
the Company or an Affiliate of the Company and have T
cancelled that service, or (b) have previously subscribed to
long distance Service from the Company and have cancelled
that Service, or (c) be a current local telephone customer T
within the Company's or an Affiliate of the Company's local
territory that is now moving its dial tone service from a T
competitor to the Company or an Affiliate of the Company. T
See section 4.4.3 (AE).5.k of this Tariff for rates and charges. T

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.1 JustCallSM 60 Preferred¹ T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 60 Preferred must (a) have previously subscribed to local dial tone service from the Company or an Affiliate of the Company and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the Company's or an Affiliate of the Company's local territory that is now moving its dial tone service from a competitor to the Company or an Affiliate of the Company. T

.ii For a MRC, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.1 of this Tariff for the MRC and per minute rate after the block of time has been used. T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective January 16, 2006.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.m JustCallSM 200 Preferred¹

T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 200 Preferred must (a) have previously subscribed to local dial tone service from the Company or an Affiliate of the Company and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the Company's or an Affiliate of the Company's local territory that is now moving its dial tone service from a competitor to the Company or an Affiliate of the Company.

T

T

T

T

T

.ii For a MRC, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.m of this Tariff for the MRC and per minute rate after the block of time has been used.

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective January 16, 2006.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.n JustCallSM 400 Preferred¹ T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 400 Preferred must (a) have previously subscribed to local dial tone service from the Company or an Affiliate of the Company and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the Company's or an Affiliate of the Company's local territory that is now moving its dial tone service from a competitor to the the Company or an Affiliate of the Company. T
T

.ii For a MRC, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.n of this Tariff for the MRC and per minute rate after the block of time has been used. T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective January 16, 2006.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.o JustCallSM 5 Cents¹

T

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 5 Cents must maintain products and/or services from the Company or an Affiliate of the Company's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. See section 4.4.3 (AE).5.o of this Tariff for rates and charges.

T

T

T

.p JustCallSM 7 Cents¹

T

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 7 Cents must maintain products and/or services from the Company or an Affiliate of the Company's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

T

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.q JustCallSM 100 (formerly known as JustCallSM 60)¹

T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 100 Block of Time must (1) have previously subscribed to long distance Service of the Company and have cancelled that Service and (2) maintain products and/or services from the Company's or an Affiliate of the Company's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

T

T

T

T

.ii For a MRC, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.q of this Tariff for the MRC and per minute rate after the block of time has been used.

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.r JustCallSM 300¹ (formerly known as JustCallSM 200)

T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 300 Block of Time must (1) have previously subscribed to long distance Service of the Company and have cancelled that Service and (2) maintain products and/or services from the Company or an Affiliate of the Company's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

T

T

.ii For a MRC, the Customer receives a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.r of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective December 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued)

T

.5 Rate Options (continued)

T

.s JustCallSM 400¹

T

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallSM 400 Block of Time must (1) have previously subscribed to long distance Service of the Company and have cancelled that Service and (2) maintain products and/or services from the Company or an Affiliate of the Company's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

T

T

T

.ii For a MRC, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).5.s of this Tariff for the MRC and per minute rate after the block of time has been used.

T

T

¹ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) N

.t AT&T ONE RATE[®] Nationwide 10 Cents formerly known as T
JustCallSM Plus T

In lieu of the requirements in Section 3.4.3 (AE).3 of this Tariff, AT&T T
ONE RATE[®] Nationwide 10 Cents is available to new and existing T
Customers that:

.i use Switched Access to reach the long distance network; T

.ii subscribe to the Company for the provision of interstate and T
intrastate InterLATA Service and or intrastate IntraLATA
Service;

.iii limit the use of Service to that which is of a standard, domestic, T
residential nature; and

.iv request to be provisioned under this optional calling plan. T

AT&T ONE RATE[®] Nationwide 10 Cents is also the calling plan that T
will automatically be placed on an account should a Customer not
specifically request any other optional calling plan. This optional
calling plan is available to Customers that initially subscribe to another
optional calling plan of the Company that fail to maintain the
requirements of that optional calling plan. The description of terms and
conditions under which the Customer will be moved to AT&T ONE T
RATE[®] Nationwide 10 Cents are included in the description of Service T
for the optional calling plan previously selected by the Customer.

See section 4.4.3 (AE).5.t of this Tariff for rates and charges. T

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.u AT&T Nationwide Calling 100SM formerly known as
JustCallSM Plus 100 T

.i For a MRC the Customer receives a 100 MOU
(block) per month of intrastate and interstate one
plus (1+) Direct-Dialed calling anytime minutes.
See Section 4.4.3 (AE).5.u of this Tariff for the
MRC and per minute rate after the block of time has
been used. T

.v AT&T Nationwide Calling 300SM formerly known as
JustCallSM Plus 300 T

.i For a MRC the Customer receives a 300 MOU
(block) per month of intrastate and interstate one
plus (1+) Direct-Dialed calling anytime minutes.
See Section 4.4.3 (AE).5.v of this Tariff for the
MRC and per minute rate after the block of time has
been used. T

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.w AT&T Nationwide Calling 60 PreferredSM formerly known as
JustCallSM 60 Preferred II T

.i In addition to the requirements in Section 3.4.3 (AE).3
of this Tariff, Customers or Applicants subscribing to
AT&T Nationwide Calling 60 PreferredSM must; (a) T
have previously subscribed to local dial tone service
from an Affiliate of the Company and have cancelled
that service, or (b) previously subscribed to long
distance Service from the Company or an Affiliate of T
the Company and have cancelled that Service, or (c) be T
a current Customer of a local telephone company that
is now moving its dial tone service to the Company or T
an Affiliate of the Company. T

.ii For a MRC, the Customer receives a 60 MOU (block)
of intrastate and/or interstate one plus (1+) Direct-
Dialed calling any time minutes. See Section 4.4.3
(AE).5.w of this Tariff for the MRC and per minute T
rate after the block of time has been used.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCallSM (continued) T

.5 Rate Options (continued) T

.x AT&T Nationwide Calling 300 PreferredSM formerly known
as JustCallSM 300 Preferred II T
T

.i In addition to the requirements in Section 3.4.3 (AE).3
of this Tariff, Customers or Applicants subscribing to
AT&T Nationwide Calling 300 PreferredSM must; (a) T
have previously subscribed to local dial tone service
from the Company or an Affiliate of the Company and T
have cancelled that service, or (b) previously
subscribed to long distance Service from the Company
and have cancelled that Service, or (c) be a current
Customer of a local telephone company that is now
moving its dial tone service to the Company or an T
Affiliate of the Company. T

.ii For a MRC, the Customer receives a 300 MOU (block)
of intrastate and/or interstate one plus (1+) Direct-
Dialed calling any time minutes. See Section 4.4.3
(AE).5.x of this Tariff for the MRC and per minute T
rate after the block of time has been used.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AF) Simply TalkSM¹

C

- .1 Simply TalkSM is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Simply TalkSM is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. This optional calling plan is available for the provision of intrastate and interstate calling.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack Service Options

N

.1 FallBack I¹

N/C

.a FallBack is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling; (2) intrastate InterLATA and interstate calling only; or (3) intrastate IntraLATA calling on a stand alone basis.

T

.b This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. FallBack is also available to Customers that initially subscribe to other optional calling plans of the Company, the Customer fails to maintain the requirements of that Service offering, and the description of that optional calling plan describes the terms and conditions under which the Customer will be moved to FallBack.

T

.c Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

T

.d All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

T

¹ This Service is no longer available to new Customers or existing Customers not currently on this pricing plan effective July 1, 2005.

N

N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack Service Options (continued)

.2 JustCallSM I¹

C

- .a JustCallSM I is an outbound only, Flat Rate, long distance pricing plan. Calls originate on Switched Access facilities. Customers or End Users can access the Company's long distance Service by dialing 1+ the area code plus the called telephone number from their presubscribed telephone line.
- .b Charges are usage sensitive. Calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Calls billed under this pricing plan will not qualify for promotional rates.
- .c This pricing plan is not available to Customers for the provision of intrastate IntraLATA Service on a stand alone basis. Multiple BTN Aggregation is not available with this pricing plan.
- .d This pricing plan is available to existing Customers that request Customer-initiated toll restrictions. When toll restrictions are removed at the request of the Customer, the Customer will continue to be provisioned under this pricing plan until the Customer selects another pricing plan.

¹ This Service is no longer available to new Customers or existing Customers not currently on this optional calling plan effective November 1, 2005.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack Service Options (continued)

.2 JustCallSM I¹ (continued)

.e This pricing plan is available to new Applicants that subscribe to Service with toll restrictions pursuant to Section 2.7.2 of this Tariff. When toll restrictions are removed, the Customer will continue to be provisioned under this pricing plan until the Customer selects another pricing plan.

.f the pricing plan is available to Customers that initially subscribe to another pricing plan of the Company that fail to maintain the requirements of that pricing plan are moved to JustCallSM I . The description of the terms and conditions under which the Customer will be moved to JustCallSM I are included in the description of Service for the pricing plan previously selected by the Customer.

T

.3 AT&T ONE RATE[®] Nationwide 10 Cents formerly known as JustCallSM Plus

T

See Section 3.4.3 (AE).5.t of this Tariff for the description of this optional calling plan.

T

¹ This Service is no longer available to new Customers or existing Customers not currently on this optional calling plan effective November 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

(A) Business Default Plan for Hierarchical Billing - Switched

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number. Calls are originated on switched or dedicated facilities provided by LECs, CLECs, or authorized providers. This Service is available for Customers utilizing Switched Access to reach the long distance network. For Customers utilizing Dedicated Access to reach the long distance network, see Section 3.5.1 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services (continued)

(A) Business Default Plan for Hierarchical Billing - Switched (continued)

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Peak and off-peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence day, Labor day, Thanksgiving day, and Christmas day.

Calls billed under this Service offering will not qualify for promotional offerings.

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call is not billed to a number other than the originating number. This Service is available for Customers utilizing Dedicated Access to reach the long distance network.

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and have a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer subscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access (continued)

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated (continued)

Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods.

Calls billed under this Service offering will not qualify for promotional offerings.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services

3.6.1 General

- (A) Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Business Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (B) For Business Customers TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features. For Residential Customer, TFS includes: (1) a TFS Number randomly generated by the SMS/800 database and (2) an Area of Service selected by the Customer.
- (C) For Residential Customers, the Company will serve as the Customer's Resp Org. If the Business Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used.

M – Material moved to 1st Revised Sheet 321

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.2 Availability

(A) Area of Service

Area of Service allows a TFS Customer to block or allow calls to a given TFS Number based on the originating area of the caller. Area of Service blocking is dependent on valid ANI being delivered in the network. Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated. For TFS terminating via Dedicated Access, the Customer's minimum area of service must include at least one interstate area of service. For TFS terminating via Switched Access, the Customer's minimum area of service is one intrastate area of service.

C
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C/N
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N

(B) Originating and Terminating Access

For Business Customers, Toll Free calls may originate on any type of access and may terminate via DVA lines or Switched Access lines to the Customer's location. For Residential Customers, Toll Free calls may originate on any type of access and may terminate via Switched Access lines to the Customer's location.

(C) Termination of TFS

TFS may terminate in the State where Dedicated Access or Switched Access are available.

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M – Material moved to Original Sheet 321.1

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features

M/C

(A) Availability

N

Unless otherwise indicated in this Tariff, the optional features described below are available with all TFS offerings.

(B) Reserve for Future Use

(C) TFS National Directory Assistance Listing (800-555-1212)

- .1 This feature enables a Customer to list a TFS Number in the national toll free directory assistance database which is accessed by calling 1+ (800) + 555-1212. In addition to the primary listing, up to three variations of the listing may be provided.
- .2 This feature is only available where the Company is the RespOrg.
- .3 This feature is provided through a third party which governs the listing rules.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features (continued)

(D) Toll Free Call Routing

Toll Free Call Routing enables a TFS Customer to route or block calls to a single TFS Number to multiple locations based on several routing variables. The routing features may be combined to create a customized routing plan for a given TFS Number. The Toll Free Call Routing features that may be combined in any routing plan are: Area Code Routing, Area Code/Exchange Routing, Time of Day Routing, Day of Week Routing, Day of Year Routing, and Percent Allocation. Toll Free Alternate Routing plans may be activated by placing a call to Company-designated personnel.

.1 Area Code Routing

This feature permits the Customer to have calls to the same TFS Number routed differently based upon the originating NPA of the caller.

- .a Permissible area codes include all area codes in Canada, the United States, and the U.S. territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands.
- .b On request, the Company will update a Customer's Area Code Routing feature at no charge if the update is due to an area code split or a new area code being added to the North American Numbering Plan.
- .c The proper usage rate based on point of call origination will be applied to each call.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features (continued)

(D) Toll Free Call Routing (continued)

.2 Area Code/Exchange Routing

This feature permits the Customer to have calls to the same TFS Number routed differently based upon the originating NPA and NXX of the caller. Exchanges cannot be divided for routing purposes.

- .a Default routing is required for Area Code/Exchange Routing. The subscriber will specify routing for calls without full 10-digit ANI delivered.
- .b Permissible area codes include all area code/exchanges in the United States and the U.S. territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands.
- .c This feature supports default routing on an area code basis only for calls originating from Canada.

.3 Time of Day Routing

This feature allows the Customer to have calls to the same TFS Number routed to different locations based on the time of the day.

- .a Time of Day routing will follow the national observance of daylight savings time.
- .b The day may be divided into fifteen (15) minute increments, with up to ninety-six (96) intervals per twenty-four (24) hour period. All time intervals must begin on the quarter clock hour.
- .c The Customer's time of day schedule must include the entire twenty-four (24) hour day.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features (continued)

(D) Toll Free Call Routing (continued)

.4 Day of Week Routing

This feature permits the Customer to have calls to the same TFS Number routed to different locations based upon the day of the week. Day of Week Routing will follow the national observance of daylight savings time.

.5 Day of Year Routing

This feature allows the Customer to have calls to the same TFS Number routed to different locations on specified days of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually. Day of Year Routing is limited to sixty (60) days to be identified.

.6 Percent Allocation

This feature permits the Customer to define routing of calls made to the same TFS Number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with 1% (one percent) as the smallest allocation percentage to any location. ***The total of all percentages must be 100%.*** The algorithm used to allocate calls to different destinations is based on random number generation, so allocation will be not necessarily be exact, especially with smaller numbers of calls.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features (continued)

(D) Toll Free Call Routing (continued)

.7 Toll Free Alternate Routing

- .a This feature enables a Customer to define one or more alternate call routing profiles as described in Section 3.6.3 (D) of this Guidebook. The Customer may define up to ninety-nine (99) separate routing plans per TFS Number. Routing plans must be loaded in the network before they are available for activation on request. Toll Free Alternate Routing allows the Customer to activate a different routing plan on request by placing one telephone call to Company-designated personnel.
- .b This feature is available to any Customer with a TFS Number with more than one routing plan.

(E) Reserved for future use

(F) Reserved for future use

(G) Reserved for future use

(H) Reserved for future use

(I) Reserved for future use

(J) Reserved for future use

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.3 Optional Features (continued)

(K) Area of Service Selections

- .1 The originating area may include the United states and the territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands as well as Canada. The customer may select a maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network.
- .2 Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations

(A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

(B) Limitations on Service

- .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
- .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
- .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

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|-----|--|-------------|
| (B) | Limitations on Service (continued) | T |
| .4 | If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent ninety (90) day period, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use. | T
C
C |
| .5 | If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance. | T |
| .6 | The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company. | T |

SECTION 3 - DESCRIPTION OF SERVICES

D

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Use of Service

T

- .1 Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(D) Obligations of the Customer

T

- .1 The Company reserves the right to require Business Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
- .2 A Business Customer subscribing to TFS A will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
- .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Reservation of Number(s) for Toll Free Service

T

.1 The Company will accept a request from a prospective Business Customer a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Business Customer, providing the Business Customer:

- .a subscribes to Toll Free Service within forty-five (45) days of the reservation of said number; and
- .b provides acceptable credit information; and
- .c uses the Service within an additional ninety (90) day period.

If a Business Customer who has received a Toll Free Number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.

T

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Reservation of Number(s) for Toll Free Service (continued)

T

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- .3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2.7.2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers T

- .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will participate in porting toll-free numbers only if the account balance is zero and all undisputed charges incurred as a result of the toll-free number have been paid.
- .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers (continued) T

.3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.

.4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Minimum Service Period

T

For Business Customers subscribing to TFS and making a MMC, the minimum Service period is one month. For Business Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment. No minimum service periods apply to Residential Customers subscribing to TFS.

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M – Material moved to 1st Revised Sheet 321

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(H) Termination of TFS By Company

T

- .1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:

- .a reconnect the disconnected number for the previous Customer;
- .b transfer disconnected Customer to a third party identified by the Customer; and
- .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (F) of this Tariff.

T

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(H) Termination of TFS By Company (continued)

T

.2 Reserved for future use.

.3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on ten (10) days written notice to last known address/contact, and the Customer shall be responsible for any and all early termination charges.

C

(I) Application of Charges

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D/M

.1 Rates and charges are associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill. Calls terminating to Switched Access will be rated with switched rates. Calls terminating to Dedicated Access will be rated with dedicated rates. Actual rates will vary based on the plan selected by the Customer.

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D/M

D/M/N

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M – Material moved from Original Sheet 321

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched

(A) General

- .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
- .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(B) Availability

- .1 TFS is available to Business Customers that subscribe either to the Company (where available) or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. TFS is available to Residential Customers that subscribe to the Company as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. C
- .2 If a Business Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff. If a Residential Customer chooses to move its outbound long distance service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, the Company will terminate TFS pursuant to Section 2.20 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(C) Billing

.1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans

Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.

.2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

.a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.

.b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services

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|------|---|---|
| .1 | AT&T Toll Free 800 SM formerly known as Simply Toll Free | T |
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 | | |
| .a | AT&T Toll Free 800 SM is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. | T |
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 | | |
| .b | AT&T Toll Free 800 SM is available to Residential Customers that subscribe to and maintain any of the Company's outbound interstate residential services other than MTS. For Residential Customers subscribing to MTS, see Section 3.6.5 (D).2 of this Tariff. | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services (continued)

- | | | |
|----|---|---|
| .1 | AT&T Toll Free 800 SM formerly known as Simply Toll Free
(continued) | T |
| .c | | |
| | All calls are billed in increments of one (1) minute subject to a
minimum connect time (initial period) of one (1) minute. | |
| .d | | |
| | If a Customer cancels the Company's 1+ outbound Service for
the POTS telephone number associated with the TFS, the
Customer will no longer qualify for AT&T Toll Free 800 SM
and Service will be terminated pursuant to Section 2.20 of this
Tariff. | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services (continued)

.2 Toll Free Default

- .a Toll Free Default is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. Toll Free Default is available to Residential Customers that subscribe to MTS. See Section 3.6. of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- .b All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .c If a Residential Customer subscribing to any of the Company's TFS offerings moves its 1+ outbound Service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, Service will be terminated pursuant to Section 2.20 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services

(A) General

Enhanced Toll Free Services is a suite of complex features that allow Business Customers to route, manage and track calls for complex routing or call center applications. The majority of the Enhanced Toll Free service features are controlled via an Internet-based Web Tool so the Customer can make changes or additions to their routing plans on an as-needed basis without interacting with the Company. Enhanced Toll Free Services provide the ability for a TFS Customer to route calls based on caller-selected menu choices.

(B) Availability

Enhanced Toll Free Services are add-on Services available to Customers that (1) subscribe to any of the Company's High Volume Calling Business Optional Calling Plans for the provision of Toll Free Service that sign a term plan agreement for one (1), two (2) or three (3) years.

(C) Billing In Advance of Service

Monthly recurring and non-recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in February will cover the month of March). A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.4 Call Routing

.a Time Dependent Routing

With time dependent routing, the incoming call is screened based on the time of the call and is time zone adjusted. Time is measured in military time in one minute increments or ranges.

.b Day of Week Routing

The day of week routing feature permits the Customer to have calls to same Toll Free Number routed to different locations based upon the day of the week. Day of week routing will follow the national observance of daylight savings time.

.c Day of Year Routing

The day of year routing feature allows the Customer to have calls to the same Toll Free Number routed to different locations on specified day of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

.d Holiday Routing

With holiday routing, incoming calls are routed based on a pre-defined list of holidays defined by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.4 Call Routing (continued)

.e Single Termination

With single termination, calls are directly routed to a termination without special routing.

.f Percent Allocation

The percent allocation routing feature permits the Customer to define routing of calls made to the same Toll Free Number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole number, with 1% (one percent) the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

.g Service Area Routing

With service area routing, origin dependent routings are grouped to allow Customer defined serving areas.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.5 CTS Features

CTS features allow an agent to hand off a caller to a second agent at a different destination. This can be done with or without the first agent staying on the call.

.a Call Transfer

With call transfer, the caller can be transferred to another destination.

.b Call Transfer Consult

This arrangement allows the Customer to place the caller on hold, hear call progress (ie. ringing or busy signal) and either; (1) transfer the caller to the target party without remaining on the call or (2) terminate the redirection and return to the caller for further call handling.

.c Call Transfer Conference

This arrangement allows the Customer to conference with the target party and the caller. The Customer may consult with the target party prior to adding the caller to the three way conference. Following the three way conference, the caller may remain connected to the Customer or to the target party. If the target party is busy or does not answer, the Customer may return to the caller and may attempt another transfer.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.5 CTS Features (continued)

.d Menu Again Unattended

This arrangement allows the Customer to return to the original menu for choices of Service without agent assistance.

.e Menu Again Attended

This arrangement allows the Customer to return to the original menu for choices of Service with agent assistance.

.f Redirection Attempt

With redirection attempt the caller is charged for a redirection attempt to another location.

.g Complete Call

With complete call the caller is charged for a complete call to another location.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.10 Menu Routing

The menu routing feature allows a Customer to define an automated voice menu with custom or pre-recorded voice prompts.

.a Menu Routing Up To 2 Tier

This routing feature supports up to two (2) levels of caller announcement instructions. This feature allows the caller to select from a pre-programmed audio menu choices in which each menu selection is associated to a specific routing path and destination.

.b Menu Routing n-Tier

This routing feature supports up to ten (10) levels of caller announcement instructions. This feature allows the caller to select from a pre-programmed audio menu of choices in which each menu selection is associated to a specific routing path and destination.

.11 Network Call Center Available Routing

Network call center available routing allows the Customer to add/change/delete their hunting patterns and maximum threshold values for calls allowed, removed a termination point from sequence and add/change final routing paths.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(D) Service Features (continued)

.12 Network Queuing

Network queuing is used only in conjunction with call center availability routing. As a call routes into a Toll Free Number, the maximum call threshold functionality determines if all the trunks are busy, if so, programmable messages or music is played while the call is in queue.

.13 Origin Dependent Routing

The origin dependent routing feature permits the TFS Customer to have calls to the same Toll Free Number routed differently based upon the calling party's geographic location. Calls may be routed based on state, NPA, NPA-NXX, NPA-NXX-XXXX or 10 digit numbers. Permissible NPAs include all area codes/exchanges in the United States, the Extended Area, and Canada. Except for call from Canada, International TFS cannot be divided for routing purposes.

.14 Play Announcement Feature

The play announcement feature allows the Customer to play a single announcement either during a call flow or at the end of the call flow. A call may be terminated at a predetermined location and a custom or standard announcement played.

.15 Unlimited Storage Blocks

With unlimited storage blocks, a Toll Free Service Customer may store an unlimited number of caller announcement instructions.

.16 Text-to-Speech

Text-to-speech allows the Customer to create announcement by up loading .wav files from the Customer's computer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(E) Custom Features

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Custom features provide the Customer with features that are customized to the Customer's unique requirements for Enhanced Toll Free Services.

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.1 Speech Recognition

Speech recognition allows the caller to navigate through menu routing options using speech to make selections.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(F) Reserved for future use.

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SBC Long Distance, LLC
d/b/a SBC Long Distance

PSC Mo. - No. 3

1st Revised Sheet 339.12
Replacing Original Sheet 339.12

SECTION 3 - DESCRIPTION OF SERVICES

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PSC Mo. - No. 3

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options

.1 General

There are four feature billing options available to Customers that subscribe to Enhanced Toll Free Services. For all available feature billing options, the usage charges, MRCs, and non-recurring charges apply as specified for the High Volume Calling Business Optional Calling Plan selected by the Customer. MRCs and NRCs for Toll Free Numbers apply as applicable. The following feature billing options are available to new and existing Customers of Enhanced Toll Free Services.

.2 Combined Transport and Usage Billing¹ (also known as CMR)

.a General

With Combined Transport and Usage Billing, the per minute usage charge associated with the High Volume Calling Business Optional Calling Plan selected by the Customer and the per minute feature charge are totaled and appear as one line item on the Customer's bill on a per call basis. The per minute feature charge is billed based on the length of time one or more features are activated on the TFS platform. The initial period and additional period for the feature per minute charge is the same as for the High Volume Calling Business Optional Calling Plan selected by the Customer.

¹ This billing option is no longer available to new Customers effective July 3, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options (continued)

.2 Combined Transport and Usage Billing¹

.b Standard Features

For Customers selecting the combined transport and usage billing option, the following standard features are automatically available with Enhanced Toll Free Service:

Call Routing (all features)
Busy/Ring No Answer Overflow
Origin Dependent Routing
Authorization Codes
Extension Routing
Play Announcement
Continuation of Business Announcements
Alternate Routing
DTMF Cut-Through Toggle
Menu Routing up to 2 Tier
Unlimited Storage Blocks

Standard Reports
Web Tool Access
Text-to-Speech

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¹ This billing option is no longer available to new Customers effective July 3, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options (continued)

.2 Combined Transport and Usage Billing¹

.c Optional Features

For Customers selecting the combined transport and usage billing option, the following features are available at the request of the Customer:

CTS (call transfer, call transfer consult, call transfer conference, menu again unattended, and menu again attended)

Locator Services

Menu Routing n-Tier

Network Call Center Availability Routing

Network Queuing

Speech Recognition

¹ This billing option is no longer available to new Customers effective July 3, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options (continued)

.3 Per Minute Feature Billing

.a General

With Per Minute Feature Billing, the per minute usage charge associated with the High Volume Calling Business Optional Calling Plan selected by the Customer and the per minute feature specified in Section 4.6.6 (B) of this Tariff appear as two separate line items on the Customer's bill on a per call basis. The per minute feature charge is billed based on the length of time one or more Enhanced Toll Free Services features are activated on the TFS platform. The initial period and additional period for the feature per minute charge is the same as for the High Volume Calling Business Optional Calling Plan selected by the Customer.

.b Standard Features

The standard features are the same as described in Section 3.6.6 (G).2.b of this Tariff.

.c Optional Features

The optional features are the same as described in Section 3.6.6 (G).2.c of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options (continued)

.4 Per Feature Billing

.a General

The Customer will be charged a per occurrence charge each time a feature is activated on the Company's TFS platform. The Customer's bill will list the number of times a particular feature is used, the charge per feature, and the total amount of feature charges.

.b Standard Features

For Customers selecting the per feature billing option, the following standard features are automatically available with Enhanced Toll Free Service:

CTS (call transfer, call transfer consult, call transfer conference, menu again unattended, and menu again attended)

Call Routing (all features)

Busy/Ring No Answer Overflow

Origin Dependent Routing

Authorization Codes

Extension Routing

Play Announcement

Continuation of Business Announcements

Locator Service

Alternate Routing

DTMF Cut-Through Toggle

Menu Routing up to 2 Tier

Unlimited Storage Blocks

Text-to-Speech

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(G) Feature Billing Options

.5 Enhanced Per Feature Billing:

.a General

The Customer will be charged a per occurrence charge each time a feature is activated on the Company's TFS platform. The Customer's bill will list the number of times a particular feature is used, the charge per feature, and the total amount of feature charges.

.b Standard Features

For Customers selecting the enhanced per feature billing option, the following standard features are automatically available with Enhanced Toll Free Service:

- CTS (redirection attempt and completed call)
- Call Routing (all features)
- Busy/Ring No Answer Overflow
- Origin Dependent Routing
- Authorization Codes
- Extension Routing
- Play Announcement
- Continuation of Business Announcements
- Locator Service
- Alternate Routing
- DTMF Cut-Through Toggle
- Menu Routing up to 2 Tier
- Unlimited Storage Blocks
- Fixed Storage Block
- Text-to-Speech

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(H) Minimum and Maximum Per Call Charges

.1 Minimum

For Customers subscribing to the per feature billing option or the enhance per feature billing option a minimum per call platform charge applies as follows: (1) after totaling the per call feature charge, if the charge is less than the minimum per call charge specified for that billing option, the Customer will be billed the minimum feature charge for that call; or (2) if the caller accesses the TFS platform and fails to utilize a service feature or a custom feature, the Customer will be billed the minimum feature charge for that call; or (3) if the Customer accesses the TFS platform and utilizes only features without a feature charge, the Customer will be billed the minimum per charge for that call.

.2 Maximum

For Customers subscribing to the per feature billing option or the enhance per feature billing option a maximum per call feature charge applies as follows: after totalling the per call feature charge, if the charge is greater than the maximum per call charge specified for that billing option, the Customer will receive a credit for the difference between the per call charge and the maximum per call charge specified for that billing option.

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.6 Enhanced Toll Free Services (continued)

(I) TFS Reporting Options

.1 Standard Reports

Standard reports provide call data on a daily, weekly or monthly basis.
Standard reports are available to the Customer without charge.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For rules and regulations regarding TFS, see Section 3.6.4 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to a Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 or an Option 2 category as specified in the specific Service offering, and as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 and Option 2 categories apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 and Option 2 categories are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 and Option 2 categories, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges.
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2 or an Option 2 category, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

3.7.1 High Volume Calling¹

(A) General

- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers' intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3, Category 21

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(F) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II

(A) General

- .1 High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only or for both outbound and TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II and/or High Volume Dedicated Toll Free Calling II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II or High Volume Dedicated Outbound Calling II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability (continued)

- .3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II or High Volume Dedicated Toll Free Calling II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers' intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II

A Customer request to transfer TFS to the High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹

(A) General

- .1 High Volume Calling Connections I is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections I is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections I is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections I is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections I is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only or for both outbound and TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections I allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections I and/or High Volume Dedicated Toll Free Calling Connections I under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or subscribe to or currently subscribe to a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.3 (B).2 (5) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

.2 (continued)

- (5) subscribe to or currently subscribe to all of the following features, services or products from a SBC Affiliate:
 - .a a minimum of one basic business access line; and
 - .b an inside wire maintenance product associated with each basic business access line; and
 - .c at least one instance of Caller ID; and
 - .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.3 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections I and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections I, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections I. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections I, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections I, all lines associated with the Centrex must be presubscribed to the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(B) Availability (continued)

- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections I or High Volume Dedicated Toll Free Calling Connections I, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections I.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18)
seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new
locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I¹ (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections I plans will be billed directly by the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections I

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections I will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections I plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹

(A) General

- .1 High Volume Calling Connections II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only or for both outbound and TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections II and/or High Volume Dedicated Toll Free Calling Connections II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections II or High Volume Dedicated Outbound Calling Connections II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections II for the provision of interstate service;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that: (continued)

- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.4 (B).2 (5) of this Tariff; and subscribe to or currently subscribe to one of the following services from a SBC Affiliate: Dedicated Internet Access (DIA) service or DSL service or Shared Web Hosting or Dedicated Web Hosting or SBC® Yahoo!® Dial Internet Access service or T1 Intergrated Access Service.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

.2 (continued)

(5) subscribe to or currently subscribe to the following features, services or products from a SBC Affiliate:

- .a a minimum of one basic business access line; and
- .b an inside wire maintenance product associated with each basic business access line; and
- .c at least one instance of Caller ID; and
- .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.4 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections II and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections II, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections II. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections II, all lines associated with the Centrex must be presubscribed to the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(B) Availability (continued)

- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections II or High Volume Dedicated Toll Free Calling Connections II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections II.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18)
seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new
locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II¹ (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections II plans will be billed directly from the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections II

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections II plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2005.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹

(A) Business Long Distance 200 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$200 per month or
 - an MMC of \$200 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or a one year term plan.
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, outbound calls, TFS calls, and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.7 Long Distance For Business

Long Distance For Business is a combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Multiple BTN aggregation is not available with this Service.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.8 Total Solutions Plus¹

Total Solutions Plus is a combination inbound, outbound, and calling card optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: (a) Centrex, (b) T1.5 access line or (c) DSL Internet and shared web posting.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.8 Total Solutions Plus¹ (continued)

The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50

(A) Business Long Distance 50 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$50 per month or
 - an MMC of \$50 per month for a 1-year or 2-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan.
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff.
- (G) Customers subscribing to Business Long Distance 50 may also subscribe to Calling Card - Option 2, category 11.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver

Business Domestic Saver is a custom combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.10 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

Multiple BTN aggregation is not available with this Service. Customers subscribing to Business Domestic Saver may be LEC-billed or direct-billed. The method of billing is determined by the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15

(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$15 per month or
 - an MMC of \$15 per month for a 1-year or 2-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Domestic Saver 15 may also subscribe to the Calling Card - Option 2, category 11.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

- (D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (E) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN)¹

C

(A) General

SBC Long Distance Virtual Private Network (VPN) is an outbound only long distance Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities. VPN is operated by a software-controlled management system. This Service is available to Business Customers or Applicants that:

- .1 sign a term plan for a minimum commitment period of one year;
- .2 access the VPN network via one or more of the access methods described in Section 3.7.12 (B) of this Tariff;
- .3 subscribe to VPN for the provision of interstate, intrastate IntraLATA, and intrastate InterLATA calling (VPN is not available for intrastate IntraLATA calling on a stand alone basis); and
- .4 commit to a MAC of \$240,000. See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

¹ This Service is no longer available for new Customer term plan agreements effective July 15, 2006. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) ¹ (continued)

C

(B) Access

Access to the Customer's VPN network may be provided via one or more of the following methods:

- .1 by subscribing to one of the Company's High Volume Dedicated Outbound Calling plans, as described in Section 3.7.1 or 3.7.2 of this Tariff, with DVA access or PRI-ISDN access (term plan, MAC, and MMC commitments required to subscribe to High Volume Dedicated Outbound Calling Service will be waived for Customers subscribing to VPN Service);
- .2 by presubscribing one or more of the Customer's Switched Access lines to the Company for the provision of outbound long distance service and identifying those lines to be associated with the Customer's VPN Service; or
- .3 by remote access using a toll-free number. Remote access enables VPN members to access their VPN network from remote, non-VPN locations (e.g., while traveling). The VPN member dials a toll-free number to access the VPN Service and is prompted for a VPN Authorization Code, a PIN number, and the called party number. The remote access toll-free number, the VPN member's authentication code, and PIN are printed on a VRA card, available as part of the VPN Service.

¹ This Service is no longer available for new Customer term plan agreements effective July 15, 2006. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's term plan.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) ¹ (continued)

C

(C) Call Rate Types

For rating purposes, there are three (3) call rate types:

.1 Call Rate Type A

- .a Switched to Switched (Virtual On-Net) - Call originates from Customer's switched VPN line and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Switched to Switched (VPN Off-Net) - Call originates from Customer's switched VPN line and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Remote Access to Switched (Virtual On-Net) - Customer or user access their VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a VPN station within the Customer's VPN network via the PSTN.

¹ This Service is no longer available for new Customer term plan agreements effective July 15, 2006. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. This Service is no longer available to existing Customers upon expiration of the Customer's term plan.
